

WARRANTY

Limited BESTWAY® Manufacturer's Warranty

The product you have purchased comes accompanied with a limited warranty. At Bestway® we stand behind our quality guarantee and assure, through a replacement warranty, your product will be free from manufacturer's defects resulting in leaks.

To enact a claim simply filled out this warranty card and returned it to us with:

For Spa:

- 1) Your purchase receipt
- 2) Problem with the Spa, cut and copy the batch number (2086-xxxxxx) located near the air valve on the Inflatable Cushion to your receipt; Problem with the Inflatable Cover, cut and copy the batch number (1086-xxxxxx) on the Inflatable cover located near the air valve.

For Pump:

- 1) Your purchase receipt
- 2) Pump to be sent by post to the address of the after-sales center contacted, for details please refer to your country according to the information you find on the back cover.

Bestway is not responsible for economic loss due to water or chemical costs. Bestway will not replace any products deemed to have been neglected or having been used outside of the owner manual guidelines.

TO: Bestway Service Department

DATE _____

Customer Code Number _____

FAX/E-MAIL/TEL: please refer to your country according to the information you find on the back cover

Required Information:

Name: _____ Address: _____

Zip code: _____ City: _____

Country: _____ Telephone: _____

Mobile: _____ E-mail: _____

Fax: _____

Please Clearly Write Your Item Code:

Item code: _____

Description of Problem

- Spa leaking RCD tripped
- Control panel shows the failure which can not be solved Water Filtration System not working
- Lay-Z-Massage System not working Heating System not working
- Pump leaking Adapter leaking
- Missing Parts - Please use the code for the missing part, this can be found in the owner's manual.

Other (please describe): _____

You also have to send a copy of your purchase receipt together with this fax

The free-toll number can not be reachable by the mobile phones.
In order to best assist you, we request all information you provide is complete.
YOU CAN ALSO VISIT OUR WEB SITE: www.bestway-service.com